Privacy Policy

Last modified: 11/13/2018

Introduction

Interactive Health Solutions, Inc. and its wholly owned subsidiaries (collectively “Interactive Health” or “we”) respect your privacy. This privacy policy (the “Privacy Policy”) provides details about what we do and what choices you have about how we collect, use and disclose your personal and other information. This Privacy Policy is incorporated into our Terms of Use governing your use of our Service. Any capitalized terms not defined in this Privacy Policy will have the definitions provided in our Terms of Use.

You may provide information to us when you visit our websites (myinteractivehealth.com and any subdomains or mobile versions, our “Website”), or use our My Interactive Health mobile applications (“App”). We may refer to the App and/or Website as the “Service”.

Please read this Privacy Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not register for or use our Service. By registering for, accessing, or using this Service, you agree to this Privacy Policy. This Privacy Policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of our Service after we make changes is deemed to be your acceptance of those changes, so please check the Privacy Policy periodically for updates.

This Privacy Policy lets you know:

- What information we collect or you may provide when you register with, access or use our Service.
- How we use, maintain and share the data or other information we collect.
- How we protect your privacy.

This Privacy Policy applies to information we collect:

- On or in our Service.
- In email, text, and other electronic messages between you and our Website or sent through our App.

This policy DOES NOT apply to information that:

- We collect offline or on any other website operated by any third party you may access through our Service.
• You provide to or is collected by any third party including through any application or content that may link to or be accessible from our Service (see Third-Party Information Collection).

These third parties may have their own privacy policies, which we encourage you to read before providing information on or through them.

Please note: Our Service may contain links to other websites, whether they be reference materials, blogs, integrated wellness partners or otherwise. Additionally, other users may post links or references to other websites. Please be aware that we are not responsible for the privacy practices of other websites, regardless of whether or not the link was posted on or using our Service. Neither Interactive Health, nor its community managers or partners, monitor the content, safety or suitability of such external websites. As such, this Privacy Policy only applies to information collected by us on this Website. We do not control and are not responsible for any use of your Personal Information (defined below) by or through any third party sites. By linking to another website, you assume the risk that information you provide on that website may be viewed and or used by third parties.

When you sign up to use certain features of this Service, or as part of a sponsor’s plan, you may be asked to agree to special terms governing your use of our Service, or specific features. In such cases, you may be asked to expressly consent to the special terms, for example, by checking a box or clicking on a button marked “I agree” in order to activate a particular feature and grant us permission to collect data (including when you connect a Wearable Device to the Service, as defined below). This type of agreement is known as a “click-through” agreement. If any of the terms of the click-through agreement are different than the terms of this Privacy Policy, the terms of the click-through agreement will supplement or amend this Privacy Policy, but only with respect to the matters governed by the click-through agreement.

Some of the Personal Information you provide through our Service may be Protected Health Information (“PHI”) protected under the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”). Interactive Health is not a “covered entity” under HIPAA. However, we may be a “business associate” (as defined by HIPAA) of an entity from whom we receive your information. For example, we may perform certain services for employers who provide self-funded health plans for their employees or for health insurance companies sponsoring your access to the Service. In instances where we are a business associate or handling your PHI (and therefore subject to HIPAA requirements) we will comply with the requirements of HIPAA applicable to your data, any terms of the business associate agreement between us and the applicable Interactive Health customer, and our Interactive Health Information Privacy Statement for Wellness Vendors and Employer-Sponsored Wellness Programs. In the event of a conflict between this Privacy Policy and a business associate agreement which covers your Personal Information, the business associate agreement will control.
**Children Under the Age of 18**

Our Website and App are not intended for children under 18 years of age. No one under age 18 may provide any information to or through the Service. We do not knowingly collect Personal Information from children under 18. If you are under 18, do not use or provide any information to our Service or on or through any of its features, do not register to become a member of the Service, use any of the interactive features of the Service, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received Personal Information from a child under 18, we will delete that information. If you believe we might have any information from or about a child under 18, please write to us at

Interactive Health  
Attention: Privacy Officer  
1700 East Golf Road, Suite 900  
Schaumburg, Illinois 60173

or contact us via our toll-free number: (800) 840-6100.

**What Information Do We Collect About You, and How Do We Collect It?**

We may collect and use information from and about you, such as your name, postal address, e-mail address, telephone number, date of birth, and other information which could be used to distinguish or trace your identity, whether used on its own or combined with other personal or identifying information linked or linkable to you (“Personal Information”) and other data in the following ways under the following circumstances and as otherwise set forth in this Privacy Policy or communicated to you from time to time:

- Directly from you, when you provide it to us.
- Automatically, when you use the Website or App.

**Information You Provide to Us**

When you download, register with, or use our Service, you may be asked to provide information:

- **By becoming a member (registered user) of our Service:** We collect Personal Information from and about you during the registration process to become a user of our Service. We also collect information about your health, activities, and other interests. We also collect information that is about you but does not identify you, such as an employer, fitness device data, and health insurance carrier. We may collect Personal Information and other data from third parties, for example, our business partners.
• **By using our Service or participating in certain programs:** We may collect your Personal Information and other data including biometric data, health screening results, and medical conditions you have or had if you register for certain programs (such as participating in biometric screenings, health assessments, challenges or contests, engaging with a coach, completing a health assessment, or other programs available through the Service, or requesting to be provided with a pedometer in connection with a challenge or contest). From time to time or through your use of other features of our Service, we may collect additional information you provide about your health, interests and goals, and such information may be linked to other Personal Information we hold about you.

• **By connecting a wearable fitness device to our Service:** When you choose to connect a wearable fitness device to our Service, we will collect the information provided by that third-party device (we may refer to all such information, regardless of platform, as “Wearables Data” and we refer to each device as a “Wearable Device”). When you sync your Wearables Data or a Wearable Device, we collect and use the information you choose to share using that Wearable Device’s sync functionality or API. As the specific data comprising Wearables Data may vary depending on the device and/or APIs, you should review the documentation for your device and any permissions it requests before agreeing to provide Interactive Health with Wearables Data. Please refer to any Wearable Device documentation for details on any additional information the third-party manufacturer may collect or share. You may choose to, but are not required to, link a Wearable Device as part of your use of our Service. To disconnect a Wearable Device and stop providing Wearables Data to Interactive Health, you may modify your account settings through the links available on our Service.

• **By participating in challenges and contests:** We may operate challenges, contests, or other promotions (each, a “Promotion”) through our Service, which may require registration on our Service in order to enter. Your participation in a Promotion confirms your authorization of Interactive Health to collect and disclose any Personal Information that may be required by the sponsor to support your participation in the Promotion. We may track additional health and wellness achievements as part of a Promotion, and, because of your election to participate in the Promotion, certain information about your health or wellness may be made available to your sponsoring organization.

• **By signing up for our newsletters, emails, or other communications:** We may offer newsletters and other communications that provide information about our products, developments, research, and other matters. By providing your email address and any other Personal Information required by the online form, or by registering on the Website, you consent to our collection of this information and to receive these communications from us. You may receive emails from partners or other third party organizations directly associated with your use of the Service.
Please contact those third parties for information on how to unsubscribe from third-party communications.

• **By contacting us through our Service:** You may contact us, using a form or feature available on our Service (such as live chat or help desk) or via email with questions about our Service or other matters. If you contact us through our Service, we will collect the Personal Information and information about your inquiry that you voluntarily provide on the applicable form (typically your name, email address and phone number) or otherwise. We may place you on our contact list for information related to your inquiry or other service that we provide and may maintain records and copies of your correspondence.

• **By posting in community forums or other public or shared areas:** You also may provide information to be published or displayed (hereinafter, “posted”) on public areas of the Service, or transmitted to other users of the Service or third parties (collectively, “User Contributions”). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Service with whom you may choose to share your User Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons.

**Information Collected Automatically**

When you download, access, and use the App or navigate through and interact with our Website, our Service may use automatic data collection technologies to collect certain information, including details of your visits to our Website or App, information about your equipment, browsing actions, and patterns, including usage details, device information, and location information, and other information described in any supplemental privacy notice or click-through agreement. This information may include:

• Details of your visits to our Website or access to and use of our App, including date and time of your visit, traffic data, location data, logs, and other communication data and the resources that you access and use on or through the Website or App.

• Information about your computer or mobile device and internet connection, including your IP address, operating system, browser type and version, internet service provider and/or mobile network information used to access or use the Service, and the unique device identifier and telephone number of the mobile device used to access or use the App.

• Metadata and other information associated with other files stored on your device and accessed by the App, including, for example, photographs, audio and video clips, personal contacts, and address book information.
• Information collected through cookies, web beacons, and other tracking technologies.
• Real-time information about the location of your device is collected by the App.

An “IP address” is a number that is automatically assigned to your computer when you connect to the Internet. It is used to identify your computer’s “location” on the internet so that the information you request can be delivered to you. If you use a connection that assigns dynamic IP addresses, your computer will be assigned a new IP address each time you connect to the Internet. If, however, your computer is permanently connected to the Internet using a static IP address, the IP address assigned to your computer will generally be the same each time you use your computer.

Please check your browser if you want to learn what information your browser sends when you visit the Website or how to change your settings.

If you do not want us to collect this information do not register for the Service, do not download the App, or delete the App from your device. For more information, see our Interactive Health Information Privacy Statement for Wellness Vendors and Employer-Sponsored Wellness Programs.

**Automatic Information Collection and Tracking Technologies**

The information we collect automatically is statistical data and may include Personal Information, and we may maintain it or associate it with Personal Information that we collect from other sources or that you provide to us. The technologies we use for automatic information collection may include:

- **Cookies (or browser/mobile cookies) and similar technologies.** A cookie is a small file placed on the hard drive of your computer or your smartphone. You may refuse to accept browser cookies by activating the appropriate setting on your browser or smartphone. However, if you select this setting you may be unable to access certain parts of our Website or App and may eliminate our ability to provide a personalized or user-friendly experience. Unless you have adjusted your browser or smartphone setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website or access our App. To learn more about cookies and similar tracking technologies, and how they can affect your privacy, visit [http://allaboutcookies.org](http://allaboutcookies.org).

- **Flash cookies.** Certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see [Your Choices About How We Use and Disclose Your Information](#).

- **Web beacons.** Pages of the Website or App and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened
an email and for other related Website or App statistics (for example, recording the popularity of certain Website or App content and verifying system and server integrity).

- **As described in a privacy notice or click-through agreement.** We reserve the right to collect and use your Personal Information as described in any supplemental privacy notice posted where you provide Personal Information, or as provided in any “click-through” agreement between you and us.

**Third-Party Information Collection.**

Some content or applications on the Website and App are served by third parties, including content providers and application providers. When you use the Website or App or their content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Content and application providers.
- Analytics companies.
- Your mobile device manufacturer.
- Your mobile service provider.

These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Website. The information they collect may be associated with your Personal Information or they may collect information, including Personal Information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based or other targeted content.

We do not control these third parties’ tracking technologies or how they may be used. If you have any questions about targeted content, you should contact the responsible provider directly.

**Retention of Your Information**

We will only retain your Personal Information for as long as necessary to fulfill the purpose(s) for which it was collected or to comply with legal or regulatory requirements.

**How We Use Your Information**

Information you provide helps us manage and maintain our Service and the content our Service provides to you, and helps us personalize your use of the Service. Additionally, our collection of Personal Information lets us communicate with you and allows us to comply with applicable laws, rules or regulations, as well as the Terms of Use and the Interactive Health Information Privacy Statement for Wellness Vendors and Employer-Sponsored Wellness Programs applicable to our Service. We use information that we collect about you or that you provide to us, including any Personal Information:
• To provide you with the Service and its contents.
• To provide you with information, products, or services that you request from us.
• To give you notices about your account.
• To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, or between your sponsoring organization and us.
• To notify you when App updates are available, and about changes to our Website or any products or services we offer or provide through the Service.
• To allow you to participate in interactive features on our Service.
• To fulfill any other purpose for which you provide it.

The usage information we automatically collect helps us to improve our Service and to deliver a better and more personalized experience, including by enabling us to:

• Store information about your preferences, allowing us to customize our Service according to your individual interests.
• Speed up your searches.
• Recognize you when you return to our Website or use our App.

We use location information we collect to determine our service locations that are closest to you and provide you directions if needed.

We may use Wearables Data to log your achievements, track and analyze the activity and health habits of you, your colleagues, friends, and other users, and as necessary to administer our Service or certain features and Promotions.

If you participate in a Promotion, we may use your Personal Information to contact you for winner notification or prize delivery confirmation. Your acceptance of a prize or incentive may require you (unless prohibited by law) to allow us to post publicly some of your Personal Information on our Service or elsewhere, such as on a winner’s page and notify your employer.

We may use your email address and any other Personal Information you provide to our Service’s newsletter signup form, or that you provide during the registration process, to administer and manage our newsletter subscriptions and to provide you with additional communications, offers, or newsletters we believe will interest you, or that you have consented to receive.

If you contact us through the Service, any information you provide through our Service will be used in the context of resolving your request or answering your inquiry, or to provide additional information related to that inquiry.
Disclosure of Your Information

We may disclose aggregated information about our users that cannot be reasonably used to identify you, and information that does not identify any individual or mobile device, without restriction.

We may disclose Personal Information that we collect or you provide as described in this privacy policy:

- **To other users:** You may disclose Personal Information to other users through our messaging service, or through your use of our profile pages and other features. Your profile may display personal and health data you provide such as your name, health interests, fitness information or information from wearable devices.

- **To your sponsoring organization/wellness provider:** We may provide your sponsoring health plan, employer or other third party affiliate with your name, email address or other Personal Information required to verify your participation in our Service as part of a contract with these sponsoring organizations, or for other purposes with your consent.

- **For promotions or sponsored incentives:** We may share data such as your name, age, health interests, fitness information or information from wearable devices with program sponsors, promotional partners, your employer or insurance provider (as the program sponsor), and other parties as required to fulfill applicable incentives available to you. Please see the [Interactive Health Information Privacy Statement for Wellness Vendors and Employer-Sponsored Wellness Programs](#) for more information about what Personal Information we may share with your sponsoring organization in connection with incentives. **By participating in a particular Promotion you agree to allow us to share your Personal Information with relevant sponsors, partners, and service providers. Do not participate in Promotions if you do not want us to share your Personal Information for this purpose, as described in the Terms of Use.**

- **Under HIPAA:** We may disclose your Personal Information and/or PHI to entities subject to HIPAA (“covered entities” or “business associates”). Covered entities include, for example, health care providers such as doctors and dentists. Covered entities are also insurance providers and health plans, which may include health plans sponsored by your employer and which may be administered by other employees of your employer. Business associates include third parties that require access to PHI to help us provide the Service. In the United States, these entities are subject to HIPAA, and HIPAA requires covered entities and business associates to safeguard your Personal Information in accordance with all applicable state and federal laws and regulations. We disclose your PHI only in accordance with HIPAA and with your express opt-in consent. For more information about how we treat and protect your PHI collected through the Service, please see our [Interactive Health Information Privacy Statement for Wellness Vendors and Employer-Sponsored Wellness Programs](#).

- **For demographic analysis of our users:** We may provide your IP address to our third-party service providers who can use it to identify your state and zip code. This gives us valuable demographic information about the individuals who use our Service.
To our subsidiaries and affiliates: We may share personal information with our affiliates. Our affiliates will use and share your personal information only as set forth in this Privacy Policy and in accordance with applicable law.

As part of a business transfer: We may disclose your Personal Information to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Interactive Health’s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by Interactive Health about our Service’s users is among the assets transferred. If such a transfer occurs, the successor organization’s use of your Personal Information will still be subject to this Privacy Policy and any modifications the successor organization may make to it, as well as the privacy preferences you have expressed to us.

To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep Personal Information confidential and use it only for the purposes for which we disclose it to them: We may, without your consent, share your Personal Information with third-party vendors who act for or on our behalf in providing the Service. These third-party vendors may need information about you to perform their functions. We may also disclose your Personal Information to third parties who have been engaged on your behalf to provide disease management, health management, behavioral coaching, or similar wellness-related services (“Third Party Wellness Providers”), subject to contractual restrictions and conditions between us and the Third Party Wellness Providers that obligate them to safeguard your Personal Information. These Third Party Wellness Providers may contact you to offer their services in support of your health management goals. These Third Party Wellness Providers are separate and distinct entities from Interactive Health. If you agree to accept the services offered by a Third Party Wellness Provider, that agreement is solely between you and the Third Party Wellness Provider, and we are not responsible for the privacy practices or services of Third Party Wellness Providers.

To fulfill the purpose for which you provide it: For example, if you provide us with your physician’s name and a note to that physician to share your screening results, we will transmit the note and the physician’s name to the fax number you provide.

For any other purpose disclosed by us when you provide the information: We reserve the right to disclose your Personal Information as described in any privacy notice or click-through agreement posted on a page of our Service where you provide that information. By providing your Personal Information on that page you will be consenting to the disclosure of your Personal Information as described in that privacy notice.

With your consent.

We may also disclose your Personal Information:

To comply with any court order, law, or legal process, including to respond to any government or regulatory request.

To enforce or apply our Terms of Use and other agreements, including for billing and collection purposes.
• If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Interactive Health, our customers, our users, or others. In addition, if we suspect fraud or a threat to the security of our Service, we may share Personal Information, including our server logs—which contain users' IP addresses—with other companies and/or with the appropriate investigative authorities, who could use that information to trace and identify individuals.

Your Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the Personal Information you provide to us. We have created mechanisms for you to control certain uses and disclosures of over your information:

• **Tracking Technologies.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe’s website. If you disable or refuse cookies, please note that some parts of the Service may then be inaccessible or not function properly.

• **Location Information.** You can choose whether or not to allow the App to collect and use real-time information about your mobile device’s location through the device’s privacy settings. If you block the use of location information, some parts of the App may then be inaccessible or not function properly.

• **Promotion by the Company.** If you do not want us to use your email address/phone number/address to promote our products or services, you can opt-out by clicking on the Unsubscribe link in the email you receive. You can also opt out by sending an email to wellness@interactivehealthinc.com or calling us at (800) 840-6100 stating your request.

Accessing and Correcting Your Information

You can review and change your Personal Information by logging into the Service and visiting your account profile page.

You may also send us an email at wellness@interactivehealthinc.com to request access to, correct or delete any Personal Information you have provided to us. We cannot delete your Personal Information except by also deleting your member account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

If you delete your User Contributions from the Service, copies of your User Contributions may remain viewable in cached and archived pages, or might have been copied or stored by other users. Proper access and use of information provided on the Service, including User Contributions, is governed by our Terms of Use.
Your California Privacy Rights

California Civil Code Section § 1798.83 permits users of our Website or App who are California residents to request certain information regarding our disclosure of Personal Information to third parties for their direct marketing purposes. If you are a California resident, you can make such a request by writing us at:

Interactive Health
Attention: Privacy Officer
1700 East Golf Road, Suite 900
Schaumburg, Illinois 60173

Your Mexican Privacy Rights

The Mexican Federal Law for the Protection of Personal Data Held by Private Parties and its Regulations (“Mexican Privacy Regulations”) may provide certain privacy rights to individual Members who are Mexican residents. Although Interactive Health is not a Controller under the Mexican Privacy Regulations, it has appointed its Privacy Officer as the person in charge of Interactive Health’s processing of your personal data. You may contact the Privacy Officer at the contact information provided in the Contact Information section of this Privacy Policy.

Interactive Health (the “Processor”) collects and processes personal data on behalf of your sponsoring employer or health plan (the “Controller”) that is considered sensitive by the Mexican Privacy Regulations. See the What Information Do We Collect About You, and How Do We Collect It? section of this Privacy Policy for more information about the personal data we collect. We use your personal data only for the purposes stated in the How We Use Your Information section of this Privacy Policy.

You have the right to request access to, rectify, cancel and oppose the processing of your personal data (your “ARCO Rights”). Furthermore, you have the right to request the revocation of your given consent, as well as limit the use of your personal data.

In order to exercise your rights, we ask that you send your request in a letter or an email to the addresses below.

For security purposes and in compliance with the Mexican Privacy Regulations, all requests must provide sufficient information for us to identify the applicant, and, if applicable, his or her legal representative. The information provided must be true, accurate, and complete. The following information and documents are required:

1. Name and address or other contact information to communicate the answer to your request;
2. Documents proving your identity or, where appropriate, legal representation;
3. A clear and precise description of the personal information as to which you wish to exercise any of the ARCO rights;
4. If applicable, an express statement revoking your consent to the processing of personal information or stating any restrictions on the purposes for which that information may be used; and
5. Any other information that will help us track your personal information.
Interactive Health keeps a record of all requests it receives. If the request is incomplete, we reserve the right to reject it. In addition, Interactive Health is not responsible for any damage and/or harm caused by falsified information or identity impersonation.

Your request will be processed in accordance with the manner and time established in the Mexican Privacy Regulations. If applicable, Interactive Health will provide a response no later than twenty (20) business days after we receive your request, unless we notify you that an extension of up to an additional twenty (20) business days is justified.

If you request access to your personal data, it will be provided in digital form. Only upon your express request and provided you cover any reasonable expenses, will Interactive Health furnish hard copies and send them to a postal mailing address.

**Access From Outside the United States**

If you are accessing the Service from outside of the United States, any information provided will be transferred to us or our service providers in the United States, where it will become subject to United States laws and may be accessed by the courts, law enforcement, and national security authorities in the United States. **You expressly consent to such transfer through your continued use of the Service.** Interactive Health does not currently store data collected through this website in any location outside of the United States. Although the data protection requirements and other laws of the United States may not be as comprehensive as those in your own country, regardless of where your information is collected or transferred, Interactive Health will take appropriate steps to protect and handle the information in accordance with this Privacy Policy.

**Data Security**

We have implemented policies and procedures designed to secure your Personal Information and PHI from accidental loss and from unauthorized access, use, alteration, and disclosure. Interactive Health uses a combination of physical, electronic, and procedural safeguards in accordance with applicable Federal and State laws. To use the Interactive Health Website or App you will create your own password protected account. Data transfer, storage, and integrity are secured and transmitted via secure encryption technology, regular data backups, and key code authentication. Interactive Health utilizes Transport Layer Security (TLS) encryption that meets Federal Information Processing Standards (FIPS) to provide the most secure connection between your computer and our web site. To verify the security of your connection with our site, you may click on the Thawte badge at the bottom of this page at any time. With respect to your PHI, Interactive Health limits access to only those employees, contractors, and agents who need your PHI to do their jobs or provide their services.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to the Service, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Service like message boards. The information you share in public areas may be viewed by any user of the Service.
Unfortunately, the transmission of information via the internet and mobile platforms is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to or through our Service. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures we provide.

**Limitation of Liability**

By providing us with any Personal Information, you expressly and unconditionally release and hold harmless Interactive Health, its parents, subsidiaries, affiliates, related companies and their respective shareholders, owners, users, directors, officers, employees, agents, contractors, licensors (including CoreHealth), successors and assigns (collectively, the “Releasees”) from any and all liability for any injuries, loss or damage of any kind arising out of or in connection with the use and/or misuse of your collected Personal Information, to the maximum extent permitted by law. Interactive Health further disclaims all liability, regardless of the form of action, for the acts or omissions of other members or users (including unauthorized users) of the service. In addition, while we take reasonable steps to prevent third-party companies from making unauthorized use of your Personal Information, we cannot be held liable for any injuries, loss or damage of any kind arising from or in connection with the use and/or misuse of your Personal Information collected by those third parties. To the maximum extent permitted by law, in no event will the Releasees be liable to you or any other person for any incidental, consequential, special, or indirect damages arising out of or in connection with the use and/or misuse of your collected Personal Information, even if the Releasees know or have been advised of the possibility of such damages.

**Changes to Our Privacy Policy**

We may update our Privacy Policy from time to time, without prior notice, by posting the revised version of this Privacy Policy behind the link marked “Privacy” at the bottom of each page of our Service/on our Website/on our App. You may access the current version of this Privacy Policy at any time by clicking the link marked “Privacy” at the bottom of each page of our Service/on our Website/on our App.

You are responsible for periodically visiting or accessing our Service and this Privacy Policy to check for any changes. Your continued use of the Service after we have posted a revised Privacy Policy constitutes your agreement to be bound by the revised Privacy Policy. The date the privacy policy was last revised is identified at the top of the Privacy Policy.

**Contact Information**

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at:
Interactive Health
Attention: Privacy Officer
1700 East Golf Road, Suite 900
Schaumburg, Illinois 60173

or via our toll-free number: (800) 840-6100.

We want to hear your concerns, and you will not be retaliated against if you file a complaint.